

# NOTICE FOR CONSUMERS-SERVICE USERS FOR FILING COMPLAINTS

Pursuant to the provision of Article 6 (3) of the Act on the Provision of Tourism Services (*Narodne novine*, NN; Official Gazette of the Republic of Croatia Nos. 130/17, 25/19, 98/19, 42/20 and 70/21) we hereby inform consumers – service users that they can file a complaint pertaining to the quality of our products or services in writing in our business premises, by post at the address

**MARINE KAŠTELA d.o.o.**

**F.Tuđmana 213  
21213 Kaštel Gomilica – Croatia**

or via e-mail at [info@marina-kastela.hr](mailto:info@marina-kastela.hr)

**We will respond to your complaint in writing within 15 days of us receiving your complaint.**

*Client:*

*Name and surname:*

*Address for delivery of response:*

Stamp and signature:

